



2009-10  
**HIGH EFFICIENCY CLOTHES WASHER  
REBATE PROGRAM**

**Starts July 1, 2009**

**\$200 Rebate**

**FOR PURCHASING A QUALIFYING  
HIGH EFFICIENCY CLOTHES WASHER**

***ACT NOW!***

*Rebates are available on a first-come, first-served basis and are available until all designated HECW rebate program funding is expended or the Upper District discontinues the program.*

Qualifying High Efficiency Clothes Washers (HECW) typically use up to 50% less water and 50% less energy compared to standard-efficiency washers.

**Application Instructions**

**Step 1.** **BEFORE PURCHASING A WASHER**, call the Upper District at (626) 443-2297 anytime between 9:00 am to 4:00 pm, Monday through Friday to confirm residency within the Upper District boundaries and reserve your rebate.

**Remember:** Rebate program starts July 1, 2009. To be eligible for this rebate, you must call on or after July 1, 2009 and request a rebate application form **BEFORE** purchasing a washer!

**Step 2.** An application and list of Qualified High Efficiency Clothes Washers (HECW) will be mailed to you.

**Step 3.** Purchase one of the washers listed on the Qualified High Efficiency Clothes Washers (HECW) list.

**Step 4.** Complete the application and attach the following documents:  
- A copy of the **washer sales receipt**; and  
- A copy of a recent **water bill** for the residential address where the washer will be installed. If you are a renter or your water is paid by an HOA, we still require a water bill. If the water bill is under someone else's name such as a landlord's or an HOA, please send a copy of another utility bill (such as a gas or electricity bill) along with your water bill that includes your name and address on the bill.

**Step 5.** Mail or submit application and required documents by the due date printed in the upper right corner of your application sheet. Mail or submit completed application and required documents to:

HECW Program  
Upper San Gabriel Valley Municipal Water District  
11310 Valley Blvd., El Monte, CA 91731

**Step 6.** Upper District conducts phone and/or site verification of washer purchase and installation.

**Step 7.** Receive your \$200 rebate check in the mail!

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The Residential High Efficiency Clothes Washer (HECW) Rebate Program is sponsored by:





## High Efficiency Clothes Washer Rebate Program 2009-10 Guidelines

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***BEFORE purchasing a washer, call (626) 443-2297***

***between 9:00 am and 4:00 pm, Monday through Friday to ensure eligibility and to obtain a rebate application!***  
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- ◆ The 2009-10 HECW Rebate Program starts July 1, 2009. To be eligible for this rebate, you must call on or after July 1, 2009 and request a rebate application form **BEFORE purchasing a washer!** Rebates can not be issued for HECWs purchased before July 1, 2009.
- ◆ Rebates are offered on a first-come, first-served basis and are available until all designated HECW rebate program funding is expended or the Upper District discontinues the program. This program shall, at all times, be subject to change or termination without prior notice. Incomplete or incorrect applications cannot be processed.
- ◆ There is a **limit of one (1) HECW rebate per water bill account address** for a period of 20 years, unless there is a change of occupants residing at the installation address indicated on this application. If the washer is moved out of the installation address prior to receipt of the rebate check, the application for a rebate becomes void.
- ◆ To qualify for a rebate, **the clothes washer must be installed at the installation address listed on the submitted application.** The installation address **must be a residential dwelling within the Upper San Gabriel Valley Municipal Water District (Upper District) boundaries.** A residential dwelling is defined as a single-family home, condominium, townhouse, apartment, or mobile home. The residential dwelling must be fully constructed and occupied.
- ◆ If proof of delivery to the installation address listed on the application is not indicated on the receipt, the Upper District may choose to do a site visit to verify washer installation.
- ◆ Only washers listed on the Upper District's list of "Qualified High Efficiency Clothes Washers (HECW)" sent along with the application are eligible for this rebate.
- ◆ **A completed application must be submitted along with a copy of the washer sales receipt and a copy of a recent water bill for the residential address where the washer will be installed. The application and accompanying documents must be received by the due date specified in the upper right corner of this application sheet or the application may be cancelled.** Mail or submit application and required documentation to: HECW Program, Upper San Gabriel Valley Municipal Water District, 11310 Valley Blvd., El Monte, CA 91731.
- ◆ If the name of the applicant is different from the name listed on the water bill for the listed installation address, additional documentation showing the applicant's name and the installation address may be requested.
- ◆ The Applicant understands and agrees that the Upper District or its representative may call and/or visit the installation site in order to verify installation of the washer before a rebate is paid. A rebate will not be paid if the Upper District cannot verify installation of the washer at the installation address indicated on the application.
- ◆ The rebate check will be mailed within 90 days from the time the HECW installation is verified.
- ◆ The name on the rebate check must match the name of the purchaser listed on the HECW receipt.
- ◆ The Applicant understands that the Upper District may withhold payment of any rebate until all of the above-listed conditions are met to the satisfaction of the Upper District.
- ◆ Selection, purchase, installation and ownership/maintenance of a washer or related components and/or services, are the sole responsibility of the Applicant.
- ◆ The Upper District does not warrant, endorse, or assume liability for the quality, performance, or safety of the contractor and/or retailer or wholesaler, or performance of any appliance.
- ◆ Applicant is responsible for meeting all program requirements and for checking with state/county/city governments and homeowner's association (if any) in the area regarding local conditions, restrictions, codes, ordinances, rules and regulations prior to installation.
- ◆ Upper District has no liability whatsoever concerning: (1) the quality, safety and/or installation of any products or measures, including their fitness for any purpose, (2) the estimated water or energy savings of any products or measures, (3) the workmanship of any third parties, (4) the installation or use of any products or measures including, but not limited to, effects on indoor pollutants, or (5) any other matter with respect to this rebate program.
- ◆ In the event Applicant breaches any of the conditions of the HECW Rebate Program, the Applicant will promptly return the entire rebate to the Upper District.
- ◆ The Upper District is not responsible for materials lost or destroyed in the mail or in transit.